





Certificate

JUN 0 4 2002

of Correction

In re:

U.S. Patent No. 5,883,964

Date of Patent: March 16, 1999

Name: Interactive Telephone System for

Optimizing Service Economy

Inventor: James Harry Alleman

Assignee: Cygnus Telecommunications

Technology, LLC

REQUEST FOR CERTIFICATE OF CORRECTION

Under the provisions of 37 C.F.R. §1.323, Cygnus Telecommunications
Technology, LLC, assignee of U.S. Patent 5,883,964 issued March 16, 1999,
requests correction of the following mistakes of clerical or minor nature made in
good faith by the applicant:

- 1. In Figure 3, box 45, correct spelling of "prescribed".
- 2. In column 4, line 45, change "direct inward dial" to "call-back". The direct inward dial signal is the "calling party number" in line 44. The number looked up in storage is the call-back number, as explained at column 3, lines 11-18. The repetition of direct inward dial number at line 45 was a simple mistake.
- 3. In column 5, line 53, change "are" to is to match the singular "number" in line 51.

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- 4. In column 5, line 57, change "makes" to --- make --- to match the plural "technologies" in line 56.
 - 5. In column 7, line 19, correct spelling of "signaling".
 - 6. In column 8, line 3, correct spelling of "dials".
- 7. In column 10, line 38, change the word "calling" to --- destination---. It is clear that the destination is called through the second connection, not the calling party.

Attached is Check No. 1119 in the amount of \$100 as required by 37 C.F.R. § 1.20(a). Please charge any additional charges to deposit account 024470.

Dated: May 13, 2002

Respectfully submitted,

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Certificate of Mailing [37 CFR §1.8(a)(1)(i)(A)]

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the:

Commissioner of Patents and Trademarks,

Washington, D.C. 20231

Dated:

JOHN P. SUTTON

Jeff Smith